The Beginnings, Current Status, and Next Steps

Trustee Week -- August 25, 2017

WELCOME!

Presenter Information

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What is PLSR?

The *Public Library System Redesign* is a project supported by the DPI to review the scope and availability of public library services

Led by a 10-person steering committee appointed by State Superintendent Dr. Tony Evers

Project manager contracted by the Steering Committee

facilitating work groups focused on current system services

How did this process come about?

http://www.plsr.info/resources/

WORKGROUP FORMATION

Call for volunteers from library community including all types of libraries and system staff--Providers, experts and users of the services

Workgroups formed around service areas

Some have combined due to overlapping service areas

- Chapter 43
- Collections (formerly known as Electronic Resources)
- Consulting and Continuing Education
- Delivery
- ILL and ILS
- Resource libraries
- Technology

How is the process trying to meet the purpose?

STEERING COMMITTEE

➢Provide project oversight

➢Represent different size libraries and regions

➢Hire project managers

➢Establish Project Principles

➢Provide clarification to workgroups as needed

➢Provide conversation opportunities about the process

➢Develop structure after the workgroup report is shared with Steering Committee

◦Use Principles of Public Library System Redesign Structure to help assess service models
http://www.plsr.info/wp-content/uploads/2017/08/Principles-of-PLSR-Structure-Development.pdf

PROJECT PRINCIPLES

➢ Communication is critical for the success of the process.

➢ The process relies on openness and trust from all participants.

➢ Information and data should be the bedrock of the process.

➢ Outside expertise will add credibility and weight to the outcome.

➢ Ownership of the process must belong to the wisconsin library community.

WORKGROUP

➢ Gathering information from other states last year

➢ Started model creation in 2016

➢ Public input/review at WLA & WAPL (2016 & 2017)

➢ Currently Working on more specifics & clarifying ideas/models further

◦ Best practices

◦ Detailed model information

◦ Definition of terms

◦ Requests for information

◦ General cost implications

◦ How models work together as a whole

WORKGROUP

➢Documents sent to review panels and then public review

➢Recommendation to Steering in spring 2018

What will this mean to a local library?

Equity of services across the state

Change & Opportunity

Input wanted from trustees/local librarians

DESIRED PROJECT OUTCOMES

➢Consideration of stakeholder benefits

➢Balance between choice, flexibility, and standardization

➢Models that allow for growth and encourage innovation

➢Partnerships & collaboration

➢Maximizing resources

➢Improved service

➢Service equity

What is the timeline for the process?

October 2017--Workgroups present models at WLA Fall Conference
November/December 2017--Regional updates on models
February 2018--Workgroups present draft models to Steering Committee
April 2018--Steering begins gathering feedback on the Workgroup Report
Report sent from Steering to DPI
Implementation phase

What is the timeline for the process?

http://www.plsr.info/wp-content/uploads/2016/01/PLSR-Steering-Phase-3-Activity-Timeline-Framework.pdf

How can trustees be involved?

Upcoming Events

➤Attend a Regional information session
http://www.plsr.info/wp-content/uploads/2017/08/PLSR-Regional-Meeting-Schedule.pdf

➤Wisconsin Library Conference

◦Workgroups will introduce their almost completed service models at individual sessions

◦Steering Committee will be having conservations in the exhibit hall on Wednesday and Thursday

Ways to follow along and offer feedback

➢Project website: plsr.info

  ➢Sign up for the blog

  ➢Contact form for general feedback or for specific workgroup(s)

  ➢Calendar of events with dates of upcoming steering committee and workgroup meetings

  ➢Agendas, notes and recordings posted for workgroup meetings and blog posts too

➢Email: plsrprojects@wils.org

Questions for us?

Thank you!

Visit plsr.info for additional information